

USA product mix

| DISPLAYED PRODUCTS | Thickness | Class | Wear Warranty | Water Warranty |
|--------------------|-----------|-------|---------------|----------------|
| • Classic Planks | 8 mm | 31 | 25 yrs | 25 yrs |
| • Long Planks | 8 mm | 31 | 25 yrs | 25 yrs |
| • Perspective | 9.5 mm | 31 | 25 yrs | No |
| • Perspective 4 | 9.5 mm | 31 | 25 yrs | No |
| • Tiles | 8 mm | 31 | 25 yrs | 25 yrs |

| STOCKING OPPORTUNITY | Thickness | Class | Wear Warranty | Water Warranty |
|----------------------|-----------|-------|---------------|----------------|
| • LOC | 7mm | 31 | 10 yrs | No |
| • Steps | 7mm | 31 | 15 yrs | No |

25-Year residential warranty

Quick•Step Inc. warrants for 25 years from the date of purchase that its Quick•Step Uniclic brand laminate flooring product is free from manufacturing defects and will not wear through, fade, or stain and will resist water damage. This warranty applies only to the original purchaser of the product for residential use applications and is not transferable. This warranty applies to all first grade Quick•Step Uniclic brand product purchases made after January 1, 2001. If the product wears through, fades, stains, or is damaged by water during the warranty period, Quick•Step Inc. will repair or replace the product, at its option. If the product was originally professionally installed, Quick•Step Inc. will cover reasonable labor costs.

Quick•Step Uniclic 25 year warranty is subject to the following conditions:

- The Quick•Step Uniclic product must be installed following the Quick•Step Uniclic installation method (including full perimeter sealant in wet areas) using the approved Quick•Step Uniclic accessories.
- The Quick•Step Uniclic product must be installed indoors in a residential application.
- The surface wear must be evident, measuring at least one square inch, and must not be the result of abusive conditions or accidents such as, but not limited to, damage caused by severe impact, scratching or cutting.
- The water warranty is only valid for residential applications and excludes damage caused by natural disasters or naturally occurring conditions (i.e., floods). This water warranty does not apply to Quick•Step Perspective Bevel Edge Planks.

Under no circumstances can Quick•Step Inc. be held responsible for any loss of time, inconvenience, expenses, costs, or other consequential damages caused by or resulting directly or indirectly from a problem about which a claim was made. Quick•Step OFFERS NO WARRANTY, EXPRESS OR IMPLIED, OTHER THAN THE ONE DESCRIBED HEREIN; AND EXPRESSLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR SUITABILITY OF THE PRODUCT FOR A PARTICULAR PURPOSE, AND NO OTHER REMEDIES SHALL BE AVAILABLE EXCEPT FOR THOSE PROVIDED HEREIN.

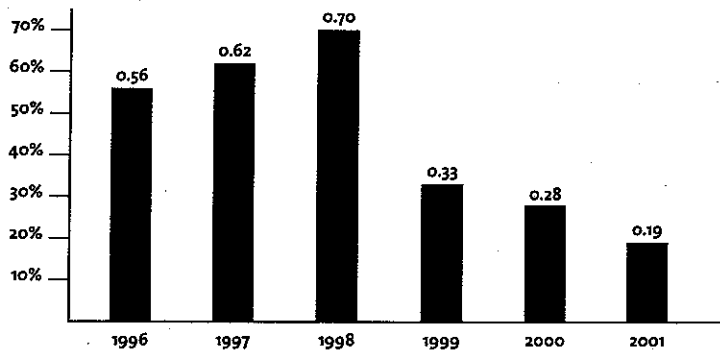


QUICK•STEP TOTAL CLAIM RATE

Millions of sq.ft. per month with perfection.

Includes all costs associated with claims including labor, policy settlements, no charge goods, etc.

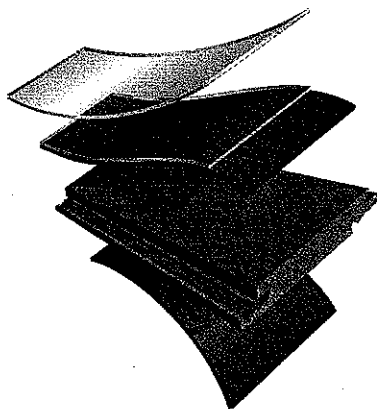
Just over 1/4 of 1% in 2000 ... UNBELIEVABLE



STRUCTURE OF QUICK•STEP UNICLIC PANELS

Quick-Step Uniclic is a range of laminate flooring based on a water-resistant, glued HDF (High Density Fiberboard) with a thickness of 3/8 in.

It consists of the following 4 layers:



1. The protective top layer or overlay

This specially developed transparent layer (overlay) has a specific cellulose structure and is embedded with resin. This creates a very high wear-resistance. It contains a very hard product, aluminum oxide, which guarantees the wear-resistance. The overlay is so clear that the design layer is totally visible.

2. The design layer

This printed layer, embedded in resin, shows a variety of attractive and natural patterns.

3. The water-resistant glued HDF board

This High Density Fiberboard has a very high-density (53.4 lbs/cuft) and is water resistant-glued. This gives the board a relative moisture-resistant character. This kind of board is better than the normal chipboard or MDF board because it has a higher density and a better shock-resistance.

4. The resin underlayer

This layer, embedded in resin, is made up of melamine which creates a moisture-resistant underlayer for the floor. This layer also takes care of the balance in the Quick-Step Uniclic panels. It creates more or less a counterbalance for the upper layers and guarantees the straightness of the panels.



If you use HPL and CPL, you can often see a kind of collapsed effect because the top layer is too heavy. The underlayer is not thick enough to keep the panel straight.



With Quick-Step Uniclic, you won't encounter this problem - it does not occur.

Top Reasons for Choosing Quick•Step

- Super fast installation
- Easy clean up
- Start wherever you want
- Work in any direction
- No visible seam joints
- High moisture-resistance
- Reusable
- Ready right away
- Warranty
- Happy customers