

## important product and warranty information

Purchaser understands that all tile is subject to variations in technical specifications, including coefficient of friction, as represented in this catalog due to inherent variables in the raw materials and production process. Purchaser further understands that test results on a particular product may vary slightly from tile to tile, and from test to test. Test results disclosed in this catalog are not guarantees of minimum or maximum thresholds of performance. Hard surface flooring such as tile may become slippery when wet or when contaminants such as grease, oil, soap etc. are introduced to the surface. Purchaser understands that contaminants must be immediately removed from the tile to minimize slippery conditions. Tile containing abrasive creates a "rough" surface. While this condition enhances slip resistance, it creates cleaning challenges because dirt and other contaminants become lodged in the surface. Extra attention is necessary to assure contaminants are removed promptly. Purchaser understands that natural stone products, such as marble and granite, are inherently subject to variations in shading, markings and coefficient of friction. Purchasers acknowledge that they will inspect and accept shipments with the full knowledge and understanding that any claims concerning the acceptability of the product must be presented to Dal-Tile Corporation and resolved prior to its installation. Unless specifically stated otherwise within the product-specific and series-specific information contained herein, Dal-Tile Corporation does not recommend wall tile for floor installations, nor extend any warranties to any party that installs wall tile on the floor. Unless specifically stated otherwise, tile that Dal-Tile Corporation recommends for floor or wall applications refers to interior applications only. Dal-Tile does not recommend its products for use on ceilings or roofs. Dal-Tile Corporation assumes no responsibility for any act or action taken on the part of any person or entity after the product has been sold that are contrary to the recommendations contained herein. Check local building codes prior to specification or installation to verify that the technical characteristics, as specified herein, comply with all required parameters. Color samples as shown may not be an exact product match. Dal-Tile Corporation explicitly disclaims any liability resulting from product selections that rely solely upon the color samples provided herein. Contact your Daltile® representative for actual product samples prior to selection, or if you have any questions about the information contained herein. Use constitutes acceptance.

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## product performance notice

Dal-Tile Corporation warrants only to the original purchaser that for a period of one year after the date of purchase, Dal-Tile Corporation will replace any of its manufactured products which are proven to be defective.

### TO MAKE A CLAIM:

1. The original purchaser must notify a Daltile® Sales Service Center or an authorized representative in writing within 60 days of the occurrence of any defect.
2. After notification, Dal-Tile or an authorized representative will inspect and/or test the product for defect and complete a Product Claim Action form. No claim will be honored without product inspection by Dal-Tile or an authorized representative.
3. Upon determination that product defect claim is valid, Dal-Tile will notify the purchaser in writing. Dal-Tile reserves the right to repair, replace or refund the originally-purchased product.