



ALPINE WINDOWS  
And Patio Doors



## LIFETIME LIMITED WARRANTY

Windows and Patio Doors are warranted by Reliant Building Products Inc. as described in this Certificate

Certificate Number 7099

### WHO IS COVERED BY THE LIMITED WARRANTY

Reliant Building Products, Inc., the manufacturer of Alpine window or patio door products, extends this limited warranty to the original purchaser of the product so long as he or she owns and resides in the home in which the products are installed. The limited warranty does not extend to any subsequent purchasers, owners, or users

### WHAT THE LIMITED WARRANTY COVERS AND FOR HOW LONG

Subject to the conditions, restrictions and limitations described elsewhere in this certificate, Reliant extends the following warranties to the original purchaser so long as he or she owns and resides in the home in which the products are installed.

**Vinyl Window and Patio Door Unit.** Materials in the vinyl window and patio door unit, consisting of the vinyl frames, are warranted for the lifetime of the original owner. The warranty covers the vinyl materials from rotting, pitting, chipping, cracking, corroding, peeling, or blistering. Manufacturing defects in the frames are warranted for a period of five years from date of manufacture, which is indicated on the insulated glass interior spacer.

**Hardware.** The warranty covers all defects in materials and workmanship of the hardware for five years from the date of manufacture.

**Insulating Glass.** The sealed, insulating glass (other than specialty glass unit) is warranted against defects in material and workmanship resulting in material obstruction in vision from film formation, moisture collection, or dust collection between the interior glass surfaces for a period of ten years from the date of manufacture. Specialty glass (tinted, obscure or decorative) is warranted against such defects for a period of five years from the date of manufacture. Stress cracks are covered by the limited warranty for one year from the date of manufacture. If a stress crack (glass fracture) is not present upon the delivery of the window to the installation site or by the period of time defined in the warranty, the development of a stress crack is not a result of a manufacturing defect.

### WHAT RELIANT WILL DO

Any claims for defects under this warranty should be submitted in writing to Reliant or its authorized distributor promptly after discovery, together with proof of purchase, describing the defect claimed and referring to this certificate number. Within a reasonable time Reliant or its distributor will inspect the products. If the claim is within the warranty, Reliant will repair or replace (at Reliant's option) any defective component without charge.

The limited warranty does not include cost of removing the defective product or installing a repaired or replacement product, unless the warranty claim is made within one year after date of initial purchase. You will be charged a service call fee at the prevailing rate in the area if your claim is found upon inspection not to be covered by the warranty.

Repair or replacement of glass will not extend the original warranty period, but the remaining warranty time period will continue in effect and be applicable to the replaced insulating glass under the terms and conditions of this warranty.

### WHAT THE LIMITED WARRANTY DOES NOT COVER

Reliant's limited warranty is subject to the following restrictions and limitations:

- (1) The product must be used for single family residential use only. The warranty does not apply to any damage caused by misuse or abuse of the product or any use other than normal residential use.
- (2) This warranty covers manufacturing defects only. It does not include defects or damages attributable to external causes, such as defects caused by (a) installation, soot retention, or normal weathering; (b) accidents, fire, flood, or other Acts of God, vandalism, riot or civil disorder, misuse, or abuse; (c) harmful fumes, vapors, or chemical pollutants in the atmosphere, or use of non-approved cleaning agents; (d) mildew; (e) building settlement or structural failure of walls or foundations; (f) stresses resulting from localized heat which cause excessive temperature differentials over the glass surfaces or edges; (g) use above 6000 feet above sea level without capillary breather tubes; (h) use in an environment subject to high vibration (e.g. airport), high moisture (e.g. swimming pool), excess salinity; or other unusual condition; or (i) any other cause or occurrence beyond Reliant's control.
- (3) Condensation on windows or patio doors which occurs as the natural result of humidity within the house or building area or differences between interior and exterior temperatures does not indicate a defect in the product and is not covered by this warranty.
- (4) Changes in the appearance of the hardware that are attributable to normal aging and wear do not indicate a manufacturing defect and are not covered by this limited warranty.
- (5) The limited warranty does not cover any defects or difficulty resulting from installation. It also does not cover any costs of removal or installation of a product or component part.
- (6) This warranty is valid only if genuine Alpine products are used, and is void if window or patio door accessory products not manufactured by Reliant are installed which cause a defect to occur in the product.
- (7) Surface imperfections are inherent in the product and if they are not notable within three feet of the surface and do not impact the function of the product, they are not manufacturing defects and are not covered by the warranty.
- (8) Reliant reserves the right to discontinue or change any component. If the component of the product originally installed is not available and Reliant determines to make replacement, Reliant may substitute a component designated by Reliant that is of equal quality and value.
- (9) RELIANT HAS NO LIABILITY BEYOND REPAIR OR REPLACEMENT OF APPLICABLE PRODUCTS, AND REPAIR OR REPLACEMENT IS YOUR SOLE REMEDY FOR ALPINE'S BREACH OF THIS LIMITED WARRANTY. RELIANT WILL HAVE NO LIABILITY FOR ANY LOSS OF TIME, INCONVENIENCE, LOSS OF USE, PERSONAL INJURY, PROPERTY DAMAGE, OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGE.
- (10) THIS WARRANTY IS THE ONLY ONE WHICH RELIANT MAKES AND IS IN LIEU OF (AND RELIANT EXPRESSLY DISCLAIMS) ANY OTHER EXPRESS OR IMPLIED WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- (11) NO SALES REPRESENTATIVE OR DISTRIBUTOR IS AUTHORIZED TO MODIFY THIS LIMITED WARRANTY OR TO EXTEND ANY OTHER WARRANTY ON RELIANT PRODUCTS.

### STATE LAW RIGHTS

Some states do not allow the limitation on how long a warranty lasts or the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in paragraphs 8 and 9 above may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Reliant Building Products, Inc., 3010 LBJ Freeway, Suite 400, Dallas, TX 75234  
The Warranty is effective 4/1/99 and supersedes all prior warranties.